

ChatWallet radio competition



Terms and conditions

1. All people entering this competition (the entrants) agree that the competition rules as set out in these terms and conditions, are binding on them. A copy of these competition rules is available on the Absa website.
2. The organiser of this competition is Absa. For the purposes of this competition, "Absa" means Absa Group Limited (registration number 1986/004794/06), all subsidiaries and associates of Absa Bank Limited and the ultimate holding company Absa Group Limited, its subsidiaries and associates.
3. Absa, its directors, members, partners, employees, agents or consultants, the suppliers of goods or services and their respective spouses, life partners, business partners or immediate family members are not permitted to participate in this competition.
4. The entrant acknowledges that they have been given enough time to read these terms and conditions before entering this competition. The entrant is aware of all the terms printed in bold.

Personal information

5. Absa will only collect, store and use the entrant's personal information, such as their name, age, telephone number and email address for the purposes of entering them into the competition and for administering the draw as set out in these rules. This will not affect any existing marketing preferences that the entrant has registered with Absa.
6. By entering the competition, the entrant's personal information may be transferred to our service providers and agents (including their subcontractors) to store and use as necessary to administer the draw. We will never pass the entrant's information to any third party for them to use in their own direct marketing, without the entrant's consent.
7. The entrant's personal information will be held on record for a short period of time as necessary to administer the draw and then securely destroyed.

Rules of the competition

8. **To qualify as an entrant, the entrant must:**
 - 8.1. Be a South African citizen and hold a South African identity document or smart ID card;
 - 8.2. Provide correct and full personal contact details (South African cellphone number and email address), as required; and
 - 8.3. Be 18 years or older.

Method of entry

9. To be eligible for the prize, the entrant needs to:
 - 9.1. Register on Absa ChatWallet by saying Hi to 086 000 2428 on WhatsApp; and
 - 9.2. Post a screenshot of their registration on their socials using #AbsaChatWallet and tagging @station.

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Competition details

10. This competition will run for 3 (three) weeks, starting on 28 February 2024 at [00:00] and ending on 30 March 2024 at [00:00] (the Competition Period) on the following participating radio stations: 947, KFM 94.5, Jacaranda FM, ECR, Kaya FM, Heart FM, Good Hope FM, Metro FM, 5FM, Algoa FM, OFM, YFM, Capricorn FM and Gagasi FM.
11. The entrant needs to register on Absa ChatWallet by saying Hi to 086 000 2428 on WhatsApp.
12. The entrant must post a screenshot of their registration on their socials using #AbsaChatWallet and tagging @station.
13. On the Saturday, the station will choose an entry from all received and will take that listener to air for the competition moment.
14. The listener will give the station the cellphone number of a friend and the station will phone that friend during the competition moment.
15. The friend will need to answer their phone with Hi! to qualify.
16. The station will then award both the listener and the friend with R5 000 (five thousand rand) each.
17. If the friend does not answer their phone or does not answer correctly, the original listener will still win the R5 000 (five thousand rand).
18. Absa and the radio stations will not be held responsible for SMS charges, data charges or phone costs incurred while participating in this competition.
19. The judges' decision is final, and no further correspondence will be entered into.

Prizes

- The prize is R5 000 (five thousand rand) per person, to be paid via electronic funds transfer (EFT).
20. The prize is not transferrable or payable to another person and cannot be exchanged for any other item.
 21. Absa and the radio stations will not be held liable for entries not received for any reason whatsoever and will not be responsible for network connectivity or hardware issues experienced while participating.
 22. If the entrant chosen does not comply with any of the competition instructions or terms and conditions, their entry will be disqualified.
 23. In the event that a winner cannot be successfully contacted, is ineligible to accept the prize, or contravenes the terms and conditions of this competition or of Absa and the radio stations, the prize will be forfeited.
 24. Payment of the prize money can take up to 3 (three) months from the time of contact.
 25. The final prize payments will be facilitated by Absa and its supporting agencies into the winner's account. The individual radio station will facilitate the payment of the prize money into the winner's bank account, and Absa will not be held liable if a radio station pays the funds into the incorrect bank account.
 26. Absa and the radio stations reserve the right to cancel or amend the competition and these terms and conditions without notice. Any changes to the competition will be communicated to participants as soon as possible by the organiser.
 27. Employees of Absa and the participating radio stations and their immediate family and friends, are not permitted to enter the competition.
 28. By entering this competition, an entrant is indicating their agreement to be bound by these terms and conditions.
 29. Absa is not liable in any way for any direct or indirect loss or damage because of an entrant's or winner's participation in the competition.

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30. If Absa cannot continue with the competition for any reason beyond its reasonable control or if it is required by any regulatory terms or applicable law, Absa may end or alter the terms of the competition on condition that:
 - 30.1. No winner has been determined; and
 - 30.2. Reasonable notice has been given beforehand to all entrants.
31. If the competition is ended as set out in ~~26~~ 30 above, no entrant will have any claim of any nature whatsoever against Absa.
32. Absa is not obliged to award more than the defined prize.
33. The prize cannot be transferred and will only be awarded if all details given are factually correct.
34. Once the prize has been handed over in terms of these rules, the results of the promotion are final in all respects and no correspondence will be allowed.
35. Amendments to the terms and conditions:
 - 35.1. Absa is entitled to amend the terms and conditions hereof in so far as same is deemed necessary and such amendments may relate to any aspect of the competition.
 - 35.1.1. The amendments may include the addition and/or deletion of any existing and or proposed terms and conditions of the competition, which amendments may also affect the identified prize, including but not limited to the cash prize of the competition.
 - 35.1.2. The proposed amendments may be effected before the start date of the competition and during the Competition Period, which amendments may result in the Competition Period being reduced and/or extended as deemed necessary.
 - 35.1.3. It is the entrant's responsibility to regularly check the website where the competition rules are made available as per clause 1 for any amendments.
36. In the event that the terms and conditions of this competition are amended in terms of clause 35, such amendments will become effective immediately or on such date as may be determined by Absa. However, all entrants who have received confirmation of the prize before such date will remain eligible to receive the prize that has been awarded to them in accordance with the terms and conditions in force when they were selected as winners.
37. No entrant will have any recourse or claim against Absa as a result of any amendment to these terms and conditions or as a result of Absa's cancellation, termination or suspension of the competition in line with these terms and conditions.

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