

Woza Win Competition Terms, Conditions and Privacy Notice:
Metro FM and LottoStar

1. **General:**

- 1.1. In addition to the standard LottoStar Terms and Conditions ("Ts&Cs"), which can be found at <https://lottostar.co.za/terms-and-conditions>, the Promotional Ts&Cs, available at <https://lottostar.co.za/terms-and-conditions/promotional>, and the METRO FM Standard Terms and Conditions for Competitions. the below Ts&Cs also apply for the Woza Win Competition ("**the Competition**") conducted by METRO FM on behalf of LottoStar.
- 1.2. "**Entrant/s**" shall mean any natural person who qualifies in terms of these Terms and Conditions and who enters the Competition by submitting the required correct and complete information as contained in 1.12 and 1.13 below.
- 1.3. "**Winner/s**" means the Participant/s who are successful in the Competition.
- 1.4. "**Participant/s**" shall mean those persons who compete in the Competition.
- 1.5. The Competition is only open to Entrants and Participants 18 years of age or older. Participants are required to be in possession of a valid South African Identity Document.
- 1.6. Only one entry per Entrant is allowed, this entry is linked to an ID number.
- 1.7. LottoStar will not accept Competition entries that:
 - 1.7.1. are automatically generated by a computer/robot;
 - 1.7.2. are completed by third parties or in bulk;
 - 1.7.3. have been altered, reconstructed, forged, or tampered with; and
 - 1.7.4. are incomplete.
- 1.8. The Competition is not open to any employees, agencies, prize sponsors, or contractors of LottoStar, METRO FM, or any person directly or indirectly involved in the organisation or running of the Competition, or their immediate family members.
- 1.9. The Competition (taking place over a period of one week) will take place on METRO FM on weekdays only, airing between 06h00 and 18h00, from 26 February 2024 to 1 March 2024.
- 1.10. Entries for the Competition open on 21 February 2024 and close on 01 March 2024 and are subject to all Competition terms applicable.
- 1.11. Throughout the Competition, Participants will have the opportunity to win additional money if they have placed a bet through their own LottoStar account at www.lottostar.co.za (i.e., if they are an "active LottoStar player") as specified in the Money Grab terms below ("**Player Status**").
- 1.12. To participate in the Competition, listeners are prompted via on-air advertising which will commence on 21 February 2024 to visit the station Competition page or

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the direct landing page Competition URL: <http://metro.lottostar.co.za/> which will direct them to the Competition landing page. Here they will be required to fill in and submit the following: the Competition answer, their name, their surname, their ID number, their mobile number, their email address, accept the Terms and Conditions and the Privacy Notice.

- 1.13. The Competition answer pertains to the Competition question, being: "Name one game that you can bet on at www.lottostar.co.za".
- 1.14. The judges' decision is final, and no correspondence will be entered into thereafter.
- 1.15. LottoStar does not accept any responsibility if you are not able to take up the prize.
- 1.16. Participants agree that LottoStar may use their name, image, and town of residence to announce any Winner of the Competition and for any other reasonable and related promotional purposes. Furthermore, any Participant/Winner may be required to have their details disclosed and have their image appear on radio, television, social media, the Internet, or in printed publications. Participants further agree to participate in any reasonable publicity required by LottoStar.
- 1.17. In terms of the provisions of the Financial Intelligence Center Act of 2001, it will be necessary for Winners to furnish LottoStar with a copy of their identity details (from an identity document/passport which must be valid), proof of residence in the nature of a statement/invoice of account (rendered by a City Council or a bank in the case of mortgaged property) and proof of bank account details (the aforementioned statements/proof shall not be older than 3 (three) months). All documents must be furnished within 5 (five) days of the request for the documents. Should any Winner/s have failed to comply with the provisions of FICA, within the time specified, then LottoStar shall be prohibited from paying the prize money to the Winner/s and will be forfeited.
- 1.18. Participants must answer their own phone when METRO FM calls. If the call is not answered by the actual entrant or if the call is not answered at all, such entrant will not be entitled to be a Participant.
- 1.19. The prize is not transferrable and non-negotiable.
- 1.20. Participants and Entrants indemnify and hold LottoStar and METRO FM and its promotional partners, their directors, employees, their agents ("the Indemnified Parties") harmless against and all liability pertaining to any damage, cost, injuries and losses of whatsoever nature and howsoever arising (whether direct or indirect) as a result of their participation in the Competition and related events activities and

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the use of any prize monies, including, without limitation, personal injuries, death, and property damage, and claims based on publicity rights, defamation or invasion of privacy, or any claims in terms of POPIA.

- 1.21. Any violation or attempt to violate any of the Competition Terms and Conditions will result in the immediate disqualification of the transgressor.
- 1.22. LottoStar may disqualify a transgressor for entry into any other LottoStar competitions, for a period deemed appropriate by LottoStar Management.
- 1.23. LottoStar reserves the right to cancel the Competition at any time, if deemed necessary in its sole discretion, and if circumstances arise outside of its control and shall not be liable in anyway whatsoever to Participants or Entrants in such event for any cause or action whatsoever.
- 1.24. Winning the Competition is only finalised once the Winners' names are announced on air or any METRO FM or LottoStar digital platform.
- 1.25. If any Winner is disqualified from the Competition for any reason whatsoever, LottoStar reserves the right to select an alternative Winner (if possible) in the same manner as the original Winner and such selection will be subject to these Terms and Conditions.
- 1.26. If a Participant is contacted, for any reason whatsoever, prior to the live on-air moment, such Participant's LottoStar player status cannot be changed. For the avoidance of doubt, their player status at the time that the initial contact is made will remain for purposes of the Competition. For the avoidance of doubt, Participants must be an "active LottoStar player" as defined in these Terms and Conditions.
- 1.27. By submitting a Competition entry, you agree to be bound by these Terms and Conditions.
- 1.28. By entering the Competition, you hereby warrant that all information submitted by you in your entry is true, accurate, and complete in every respect. LottoStar reserves the right to verify any information contained in your entry and/or your eligibility to enter the Competition. LottoStar reserves the right to disqualify any Participant/Winner where information is found to be inaccurate or incorrect. If an Entrant's identity number is entered incorrectly, for any reason whatsoever, and LottoStar cannot verify the Player Status of a Participant, such Participant will not be eligible for any additional winnings that may be applicable.
- 1.29. By entering into the Competition, Participants and Entrants expressly acknowledge that they have read these Competition Terms and Conditions, and

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the Privacy Notice before entering the Competition and that they understand and thereby agree to these Competition Terms and Conditions and the Privacy Notice.

1.30. It is a material term of the Competition that all Participants participate at their own risk.

1.31. The Charity for the Competition will be The Star Foundation ("**the Charity**") who will be applying the funds towards a good cause.

2. **Money Grab**

2.1. Execution moments will take place on METRO FM on weekdays only, airing between 06h00 and 18h00, from 26 February 2024 to 01 March 2024.

2.2. The prize will be a R 2 500 (two thousand five hundred Rand) cash prize which will be payable to the Participant who is randomly selected from those Entrants who answer the Competition question correctly and answer their phone when METRO FM calls.

2.3. The presenter will ask the Participant whether they have placed a bet on LottoStar on or after 21 February 2024 (i.e., whether the Participant is an "active LottoStar player" as defined in clause 2.7 below for purposes of the Competition). Only if the Participant is an active LottoStar player will they stand the chance to win the additional monies, if any.

2.4. The presenters will have access to a URL that hosts the Competition. Money Grab consists of 16 money bags that each contain a value between R500 and R250 000. The Participant is asked what money bag they would like to select for the Competition, after the Participant has selected a money bag, the presenter will also select a money bag. Only once the Participant and the presenter have chosen their respective money bag, will the presenter reveal the values in the bags selected. The presenter will not know what value is in each bag until the final reveal. The Participant is then asked if they would like to switch the money bag they selected with the presenter's one. Once the Participant has made their decision, this will be final.

2.5. If the Participant is not an active LottoStar player for purposes of the Competition (as is defined in clause 2.7. below) he/she will be asked to participate in the Competition to see what they could have won should they have been an active LottoStar player.

2.6. The charity of the Competition is The Star Foundation and the value donated will always be the higher value between the money bag chosen by the Participant and the radio presenter, irrespective of the Participant's selection.

- 2.7. For the purposes of the Competition an “active LottoStar player” is defined as someone who has made at least a single paid bet, through their own LottoStar account at www.lottostar.co.za on or after 21 February 2024. For the avoidance of doubt, no free bet, free spin or free money in any format (Freebie, Promo credit and/or Voucher) will constitute a bet for the purposes of being considered an active LottoStar player.
- 2.8. The Competition will take place on the following dates:
- 26 February 2024 x 4 guaranteed winners of R2 500 plus a chance to win up to R250 000 if the player is an active LottoStar player (as is defined in clause 2.7 above);
 - 27 February 2024 x 4 guaranteed winners of R2 500 plus a chance to win up to R250 000 if the player is an active LottoStar player (as is defined in clause 2.7 above);
 - 28 February 2024 x 4 guaranteed winners of R2 500 plus a chance to win up to R250 000 if the player is an active LottoStar player (as is defined in clause 2.7 above);
 - 29 February 2024 x 4 guaranteed winners of R2 500 plus a chance to win up to R250 000 if the player is an active LottoStar player (as is defined in clause 2.7 above); and
 - 01 March 2024 x 4 guaranteed winners of R2 500 plus a chance to win up to R250 000 if the player is an active LottoStar player (as is defined in clause 2.7 above).

3. **Privacy Notice and the Processing of Personal Information**

- 3.1. For purposes of this Privacy Notice "**Customer(s)**" means any natural person(s) with whom LottoStar has concluded a relationship or may in future conclude a relationship, as well as any Participants who participate in the Competition.
- 3.2. "**Processing**" means any operation or activity or any set of operations, whether or not by automatic means, concerning Personal Information/Personal Data, including:
- 3.2.1. the collection, receipt, recording, organisation, collation, storage, updating or modification, retrieval, alteration, consultation or use;
 - 3.2.2. dissemination by means of transmission, distribution or making available in any other form by electronic communications or other means; or

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- 3.2.3. merging, linking, blocking, degradation, erasure or destruction. For the purposes of this definition, "Process" has a corresponding meaning
- 3.3. To enter into the Competition, Participants will be required to:
 - 3.3.1. provide LottoStar with the Personal Information requested by the LottoStar through functionality on the Competition URL <http://metro.lottostar.co.za/> ; and
 - 3.3.2. consent to the Processing of their Personal Information for the purpose(s) identified in these Competition Terms and Conditions.
- 3.4. Participants must provide correct and up-to-date Personal Information, as required by LottoStar pursuant to each engagement with LottoStar via the relevant Competition URL <http://metro.lottostar.co.za/> or marketing channels and allow LottoStar to Process such Personal Information in terms of Applicable Laws.
- 3.5. By engaging as a Participant in the Competition, LottoStar will in effect be processing the Personal Information provided by me from time to time.
- 3.6. LottoStar undertakes to process any Personal Information in a manner which promotes the constitutional right to privacy, retains accountability and Data Subject participation.
- 3.7. The Winner/s of any prize hereby acknowledge that by participating in the Competition, LottoStar will be Processing their Personal Information and the Winner/s specifically consent to the LottoStar Processing any Personal Information which is collected through the Competition for purposes of not only adjudicating the Competition, but also for purpose(s) of marketing LottoStar's products and services to the Winners.
- 3.8. The Participant/s, by part taking in the Competition, expressly consents to their Personal Information to be Processed for the following purposes:
 - 3.8.1. for LottoStar to onboard the Participant/s as a customer of LottoStar, specifically in terms of the provisions of section 69(3) of the Protection of Personal Information Act, 2013;
 - 3.8.2. to share the Participant/s Personal Information with the LottoStar's employees, contractors, agents or affiliates for the purpose of undertaking the Competition;
 - 3.8.3. to provide or manage any information and services requested by the Participant/s in general and in his/her capacity as a Customer of LottoStar;
 - 3.8.4. to help LottoStar to identify Participant/s when they engage with LottoStar via the relevant Competition URL <http://metro.lottostar.co.za/>.

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- 3.8.5. to (if applicable) allocate unique identifiers to Participant/s for the purpose of securely storing, retaining and recalling their Personal Information from time to time;
 - 3.8.6. to enable LottoStar to market their products and/or services to Participant/s;
 - 3.8.7. to transfer Personal Information to any Third Party in order to enable LottoStar to market their products and/or services to Participants;
 - 3.8.8. to transfer Personal Information across the borders of South Africa to other jurisdiction;
 - 3.8.9. to allow such Participant/s to register with LottoStar as a Customer;
 - 3.8.10. to correspond directly or indirectly with Participants for purposes of their participation in the Competition and any allocation of prizes; and
 - 3.8.11. to identify other products and services which might be of interest to the Participant/s as well as to inform them of any products and services.
- 3.9. The consent terms contained in clause 3 shall apply to all Entrants into the Competition.